

2024 Signpost AGM
Monday, 9th September 2024

Welcome and Thanks:

Attendees: Yvonne Bostock; Graham Jelfs; Barrie Parmenter; Jill Parmenter; Mark Pickering; Kath Pickering; Sue Jones; Jos Robson; Helen Rushmore; Peter Rushmore; Jeff Salter; Emma Sims; Lizzie Stevens; Pat Wallace; Paul Watson; Marilyn Watts; Rev. Jo Williamson.

Service: Rev. Jo Williamson St. Michaels & All Angels Church Broadway

Apologies: Kevin Beasley; Jonny Evans; Helen Gray; Eileen Greaves; Dominique Hardiman; Tricia Moody; David O'Brien; Sylvia Parker; Barbara Peacock; Ben Price; Dr Joan Reading; Lindsay Roach; Jayne Scanlon; Sue Smith; Liz Wilks; Sally Williams (Age UK).

Introduction:

Thank you for coming along to support Signpost Broadway's AGM.

2024 has been a year of continued growth in providing help to the local community of Broadway and the surrounding villages.

Funding from the UKSPF, via Wychavon District Council, enabled us to secure the continuation of our part-time, self-employed Administrator position which has been a great success and in turn enabled me to look outwards to connect to other agencies to learn and share experiences and bring new ideas back into the charity.

In 2024 I attended charity networking meetings in Evesham which led to being invited by the Evesham Rotary Club to do a talk, for which we received a £300 donation; attended the Evesham Dementia Alliance quarterly meetings where I found out about the work of Evesham Mental Health services, Admiral Nurses and initiatives on raising awareness about people living with dementia.

I am especially excited about the recent setting up a collaborative working group with AGE UK Dementia Wellbeing; the URC and New Barn Close Surgery to help promote awareness and education on services for people living with dementia and their carers within the Broadway area. (Post AGM note: On 11th

September we learned that AGE UK Herefordshire & Worcestershire are closing their office so will not now be involved in the collaboration at this time).

I attended a Conference held by Wychavon for local charities and groups where I learned more about the power of data collection in telling the story of our charity as a means of helping successful grant applications.

Our close working relationship with Ben Price, Communities Officer (South) at Wychavon District Council has provided us with new contact points with other agencies plus access to grants as well as being included in Wychavon's latest Defy Dementia campaign, with Signpost being listed as one of the contact points in their new advertising campaign.

On 7th October, our first Bereavement Drop in café takes place, from which we hope to recruit sufficient numbers to possibly hold another Bereavement Support Group.

We have initiated both an I.T. drop-in help service plus a Hearing Loss help service and we have welcomed a monthly Drop-in Dementia wellbeing service run by AGE UK. (Post AGM note: we do not know yet whether or not this will continue past the end of September due to closure of local branch of AGE UK.)

We were delighted to hear from Robin Farnworth, Vale of Evesham Emergency First Responder that 700 local people have now completed the Defibrillator and CPR courses either at the Signpost office or as a direct result of Signpost connection. Robin has been unable to conduct any First Aid courses through most of 2024 due to other commitments, but the next First Aid course will take place on **Wednesday, 23rd October**.

We currently have eighteen volunteers. What we notice is that every time a new volunteer comes onboard, they bring with them new skillsets which greatly enhance the service we provide.

Minutes of 2023 AGM:

Matters Arising: Agreed.

TALK: Mark Pickering, of the URC and leader of the Todays the Day Dementia group did a short presentation on the Dementia Together event to be held at the URC on Wednesday, 13th November which involves Signpost, New Barn Close Surgery and URC.

Volunteers

We currently have 18 volunteers including 4 who are also Trustees. We have 3 additional Trustees who don't perform Rota duties.

September 2023, we welcomed Paul Watson as a volunteer who brought with him a wealth of experience related to his previous employment as an Employment Support office and Customer Service Advisor at Warwickshire County Council. Paul has been central in setting up our Hearing Loop system at the office and offering help to people with hearing loss. Additionally, Paul has taken over ownership of updating our Training manual for volunteers writing step by step guides on various procedures.

30th July we welcomed Milly Wentworth Stanley as a volunteer with a legal background.

29th August we welcomed Jayne Scanlon as a new volunteer with a background in mental health.

Agencies using Signpost offices:

15th May We welcomed back AGE UK with their Dementia Wellbeing initiative, led by Sally Williams.

Relate continued to offer clients their services every Tuesday.

20th June We were delighted to have Citizens Advice return on the third Thursday of every month.

Number of Clients:

2018	203 clients
2019	192 clients
2020	85 clients
2021	49 clients
2022	252 clients (incl. 89 for courses) + 205 telephone/email enquiries/discussions
2023	390 clients (including 33 for the CPR courses and 21 for the First Aid courses and 31 for the Bereavement Group)

2024 488 clients (including 40 for the CPR courses and 19 for the Bereavement Group plus enquiries about the Bereavement Drop in Café).

Where do our clients come from?

Since receiving the UKSPF Grant towards the cost of the Administrator position, we have to submit a report at the end of January showing the impact this has had on the charity. To measure this, we are trying to collect more detailed data.

The vast majority of our clients are from Broadway but now that we collect more data, we can see that we have had people from fourteen surrounding villages and towns coming into the office for help:

Ashton under Hill; Badsey, Buckland, Childswickham, Dumbleton, Evesham, Laverton, Snowhill, Stanton, Stow on the Wold, Stratford upon Avon; Weston Subedge, Wickhamford and Willersey

Additionally, visitors to the village from Australia, Lancashire, London Rugby, Spain, and the USA have all popped in.

This is encouraging and demonstrates that people are becoming more aware of the existence of Signpost.

Regarding the approximate age range of our clients over the past year, we are gradually getting better at recording this. This is an informed assessment as we do not ask the clients how old they are!

As usual, the majority of our clients come from the age range 70+ (in 2023 43 clients and in 2024 104 - although last year we only had data for ten months due to changing the AGM back two months).

In the 60-70 age group we have seen an increase from 17 people in 2023 to 53 and an increase from 23 to 37 from the age range 26 – 59. We unusually had an enquiry from someone in the under 25 age group.

If we had more time, it would be interesting to analyse the data we do have, in more depth, to see if there is a correlation with age ranges captured versus the type of queries we receive.

Hopefully, we can find some time over the next few months to do this although with the majority of clients being in the 60+ range we would expect to see more Care Attendance; Blue Badge applications ; Care Home queries; help with living with dementia; transport to hospital to lie here but what about queries

regarding benefits relating directly to the Cost of Living? We have dealt with pending evictions, landlord problems and need to access the Foodbank.

Collecting metrics can be distracting for our volunteers when engaged with the client in conversation. I would like to explore easier ways to do this without interfering with the friendly interaction.

Types of queries dealt with since 4th September 2023:

Looking at the type of queries over the past year clearly reflects the demographic in Broadway of over 65+ issues. We did note however, that queries coming in from a younger demographic generally related to debt and housing issues.

- Passport renewal
- Blue Badge applications
- Bus pass renewals
- Carers allowance applications.
- Driving Licence applications
- Power of Attorney
- Childcare query
- Care home queries.
- Application for EHIC card
- Home care assistance
- Information on getting help for a vulnerable neighbour.
- Lost property
- Request for community police help
- Information on local clubs and activities
- Help writing a letter to Dept. of Work and Pensions
- Query on how to donate white goods.
- Requests for volunteers
- Contacts for solicitors
- HMRC Tax query
- Capital Gains Tax form filling.
- Dispute over bill payment
- Need for a photo to be inserted onto forms.
- Help on how to raise money.
- Occupational care and transport for elderly person
- Pensions query.

- Problem getting Care Home Assessment
- IT queries such as downloading Apps onto phones; help with iPad and Skype; Help for using laptops, mobiles, and computers.
- Referral to CAB regarding legal issue
- Insurance for elderly query
- Financial aid application forms
- Debt
- Safeguarding issues – relating to dementia, mental health issues and poverty.
- Request for help with telephone landline not working.
- Information about help with dementia
- VAT exemption application for installing piece of equipment.
- Help obtaining a refund on a holiday cancellation.
- Help gaining access to a baby care bundle from NCT and emergency food from the Evesham foodbank.
- Photocopying
- Loneliness

Our website statistics show we have had a Total number of visitors of 6,353 with Total Visits of 12,112. We have recently added a new Tool to try to work out exactly which pages visitors are going to, and the last few months reveal that the Home Page, followed by the Diary and Volunteer Hub pages are the most visited.

I believe our bi-monthly article in the Broadway magazine, new updated website plus regular notices posted by our Administrator on Facebook have helped raise awareness of the charity.

Looking in more details at how the past year has been spent at Signpost:

2023

September :

7th September: Helen interviewed a potential Signpost volunteer, Paul Watson, who we were delighted to welcome on board.

9th September: Helen and her husband, Peter, represented Signpost at the invitation of Wychavon County Council at the Evesham Volunteer Fair. Although no new volunteers came forward at the event, Helen was able to network

extensively with other local charitable organisations, many of whom requested to have their organisations promoted on our Volunteer Hub.

13th September: Defibrillator and CPR course (3 attendees)

October:

4th October: Helen met with the Community Build Worker, Lindsay Roach, to start discussing possible ways to involve the local community in helping Signpost celebrate its 25th Anniversary.

5th October: Nightstop , a charity dedicated to ending youth homelessness in Worcestershire by providing emergency accommodation in the homes of trained and approved volunteer hosts, held an evening drop in event at the Signpost office to hopefully recruit more Host families. Sadly, despite extensive publicity, no one turned up to the event. Whether this reflects people feeling daunted by the prospect of taking on a stranger into their home or not is unknown.

14th October: Signpost was represented at the Community fayre set up by Broadway Parish Council by three of our volunteers – Jos Robson, Tricia Moody, and Paul Watson. This was a successful evening and led to further enquiries about joining Signpost.

From **16th October through to 20th November:** the Chair was in the USA and running the charity remotely. Thanks go to the Members and Trustees for keeping things running smoothly in my absence with special thanks to Yvonne and Sue Jones.

23rd October: Received good news that the Misses Barrie Trust had awarded us £2,000 towards the cost of paying for the Administrator position in 2024. We were unsuccessful with our application to the Gordon Gray Trust applied for in August 2023.

26th October:– We heard that we were unsuccessful with William A Cadbury Trust grant application.

26th October: Defibrillator and CPR course (5 attendees)

November:

We welcomed Emma Sims as a volunteer. Emma brings a background in journalism and also sits both as a Broadway Parish Councillor and as a Wychavon District Councillor.

Provision of drop-in IT service with volunteers Jeff Salter and Paul Watson was introduced.

12th November: our Trustee, Barrie Parmenter, represented Signpost at the laying of a poppy wreath on behalf of our organisation.

14th November: applied for £7,500 from NFU grant. We were unsuccessful.

17th November: Defibrillator and CPR course (3 attendees)

December:

Once again, our Member Jos Robson, volunteered to take part in the Broadway Advent window event and kindly created a display in the Signpost office window.

4th December: Members and Trustees of Signpost attended a buffet luncheon at the Chair's house in Broadway. A merry time was had by all.

2024

January:

22nd January: We were nominated for a Kings Award and met up with the Deputy Lord Lieutenant, Nick Wentworth Stanely, to discuss the application process. This was an excellent opportunity to perform an audit of Signpost and its processes. Although probably only a small chance of success, it was a great honour to be nominated. We will find out if we are successful in November.

26th January: Signpost Trustees meeting

29th January: Signpost Members meeting

30th January: IT meeting with Tom Prater

February:

14th February: Defibrillator and CPR course (10 attendees)

29th February: Evesham Charity Network meeting – this was extremely useful and led to an introduction to Evesham Rotary Club who asked about a possible presentation from Signpost.

March:

14th March: Meeting with Claire Monks of Barn Close Surgery to discuss possible collaboration going forwards to identify opportunities to provide more help to the local population.

16th March: Defibrillator and CPR course (4 attendees)

21st March: Meeting with Simon Williamson re. Constitution.

26th March: Meeting with person interested in hiring room.

28th March: I attended a half day Wychavon Community Network Conference which involved a number of break out groups which you could select from. I attended a workshop on Using data to measure the impact of one's charity, led by Chris Wade of Time for Impact.

This was excellent as it highlighted the power of using data to help build a more informed picture of how a charity is doing and provide a more compelling story when applying for funding and grant applications to maximise success. It also highlighted the ability to identify get which areas to concentrate on in order to gain the most impact and prioritise. The event was well attended, and everyone is looking forward to the next meeting. Other break out groups included fundraising for community projects and managing social media for the third sector.

April:

1st April: We applied and were awarded a UKSPF funded Administrator project which finishes at the end of March 2025.

16th April: I presented a talk on the work of Signpost Broadway at the Evesham Rotary Club. I was delighted to be handed a cheque for £300. It was a great opportunity to spread the word.

17th April Signpost attended the Parish Council AGM where local charities were invited to set up a table and also be given time to give a brief talk about their work. This led to a couple of people signing up as volunteers. Thanks go to Yvonne, Jos, Paul for representing us.

17th April: Defibrillator and CPR course (1 attendee)

21st April: Wychavon Council celebrated its 50th anniversary at Pershore Abbey and my husband, Peter and I, went along to both represent our organisation and as a Thank you for all of the support we have received from Wychavon

over the past year, with special mention of Ben Price, the Communities Officer (South),

24th April: Signpost Members meeting

28th April: Signpost Trustees meeting

May:

9th May: We met with Sally Williams, Dementia Wellbeing Support Advisor, of AGE UK to discuss raising awareness of the Dementia Wellbeing Service that is available. We agreed to a Dementia drop in event on **15th May** coinciding with the Dementia Awareness week. We involved Mark Pickering, URC, as he runs a Dementia group every week in Broadway. This has since led to a monthly drop-in session at Signpost and also the setting up of a collaborative group along with Barn Close Surgery.

15th May: Defibrillator and CPR course (9 attendees)

16th May: Very unusually we had to close the office due to a lack of having two volunteers available. Many of our volunteers have grandparent duties, holidays, sudden appointments, and this highlights the need to have a sufficient number of volunteers. Eighteen volunteers are still not enough to ensure there is a back-up but too many volunteers could lead to not everyone getting sufficient Rota duties – it is a fine balancing act.

22nd May: Farewell Tea for Simon Williamson and presentation

After 21 years of loyal service at a Trustee to Signpost. We held a small afternoon tea and presented Simon with a case of fine wines from donations given by the volunteers as a Thank you.

23rd May: We held a meeting to discuss the future of the Bereavement Support group. The first meeting held in 2023 had been a huge success, with the group continuing to meet afterwards socially on a weekly basis. However, the need to have a minimum of six suitable attendees proved difficult and the leader Judith Pilling had to step down for a while, due to personal reasons. This led to reverting back to our original idea of hosting a Bereavement Drop in café on a weekly basis. We decided the Signpost office wasn't suitable to host this so arranged to use the Jubilee rooms behind the URC church. The hope is that, should this be successful, it might lead to another Support group taking place in 2025.

June:

4th & 6th June: The Big Help Out and National Volunteering week coincided so two Open mornings were advertised at the Signpost offices, overseen by Yvonne.

5th June :Signpost Members meeting

6th June: Barrie Parmenter represented Signpost Broadway at the D Day commemoration in the village.

6th June: The Police held a Drop-in Surgery at the office from 12 to 2 p.m.

6th June: I attended the Evesham Dementia Action Alliance Quarterly meeting. This was a great networking opportunity and led to me finding out more about Admiral Nurses for dementia which offer a free service within Worcestershire. Additionally, I linked up with Sally Dance, Manager of the Evesham and District Mental Health Support Services and Liz Green,

27th June: AGE UK Dementia Drop in Clinic

29th June: Summer fete was held on the Greens and was a great success, especially the Tombola run by Josh, and which got a lot of attention. Over £850 was raised.

July:

We welcomed Sylvia Parker as a Signpost volunteer.

11th July: Charity network meeting in Evesham. Again, a useful networking opportunity and chance to hear three speakers tell us more about their work. The Worcestershire Trading Standards Officer, Sarah Evans, gave a particularly relevant talk about the rise in Phishing and phone call scams being visited it upon the local elderly population in the area. Victims are nearly always over seventy-five years of age and can get up to thirty to forty phone calls every day trying to manipulate them to part with their money. She participates in an initiative to create a Friends against Scams – Scam Ambassadors - to help raise awareness of this problem. She is keen to set up talks in various locations to help people.

17th July: Defibrillator and CPR course (5 attendees)

22nd July :Helen met up for a Meeting with Helen Gray, Chief Officer of the Evesham Volunteer Centre to touch base and exchange news. Helen has been

extremely helpful in processing all of the DBS applications (Disclosure and Barring Service). Up until recently this service has been free of charge but Helen has now informed us, we will need to pay £15 for each new volunteer application.

23rd July :Signpost Trustees meeting.

26th July: Collaborative meeting with Age UK; URC; New Barn Close Surgery took place at the URC premises where it was agreed to hold a joint event in November for people living with dementia and their carers’.

August:

6th August: Age UK Dementia drop-in session with Sally Williams.

9th August: Attended Broadway Library 100-year celebrations.

14th August: Defibrillator and CPR course was cancelled due to insufficient attendees.

September

2nd September: Twelve councillors from Wychavon’s Communities and Funding Advisory Panel visited Signpost as one of the projects that they have funded . Sue Jones, Yvonne Bostock, and I explained the services we provide and the on-going need for financial support if we are going to continue to expand.

16th September: Relate counsellor, Eileen Greaves is conducting a Listening Skills Course.

25th September: Defibrillator and CPR course (tbc)

7th October: Launch of the Bereavement Drop in Café at URC Jubilee rooms.

23rd October: our first First Aid course of the year will take place.

13th November: Collaborative Dementia event at URC

6th December: Coffee morning at Leedons Park led by volunteer, Jos Robson.

Futureproofing Signpost:

As part of futureproofing Signpost, we rented out the back office on a Friday morning to a CBT psychotherapist who hopes to develop her practice further.

Going forwards, our vision is to increase the amount of services we can make available to the people of Broadway and the surrounding villages; increase the

number of Signpost volunteers; grow our Volunteer Hub; explore the possibility of increasing the number of days Signpost is open, especially on a Saturday morning which would enable working people to gain access or maybe a once a month evening opening. This will depend on whether or not we have a sufficient number of volunteers, possibly we could do a one-off session to evaluate the appetite for this.

Our current Administrator, Yvonne Bostock, who has done a remarkable job in the role over the past two years, one year as a volunteer and the second as a paid contractor has decided to move onto pastures new. We wish her the very best in her new endeavours. We have recently advertised the position and already received over fourteen applications. Interviews are set to be held the week of 30th September. Yvonne has kindly offered to help with doing a suitable handover.

Like all charities, we are experiencing issues with funding especially with established charities using our services saying they cannot afford to contribute towards our running costs. This means the pressure continues to raise money.

In 2025 we will need to start looking for funding to cover the cost of our part-time, self-employed Administrator and possibly increase the number of hours, but this is dependent upon what growth we have. Possibly finding more people to rent our premises will help. Raising awareness of Signpost via bimonthly two-page articles in the Broadway magazine has definitely been useful and recently we were delighted to receive a donation of £336 from the Farncombe estate.

It has been a busy but productive year, and I am particularly pleased at our increased networking and partnership with other local helping agencies.

I would like to thank the continued support we have received consistently throughout the year from Wychavon District Council via our contact, Mr. Ben Price, Communities Officer (South). Ben has been very proactive in letting us know of opportunities for funding and also connecting us to other agencies.

Treasurer's Report:

The year ending this June has been busier than usual as far as the finances are concerned. The use of a self-employed administrator has helped to lighten the load on our hard-working Chair but has inevitably meant dealing with more transactions.

To fund these costs, we have been fortunate to receive a grant of £2,000 from the Misses Barrie Trust and one from UKSPF via Wychavon, of £10,200. These, plus the earlier post Covid grant last year, have funded the administrator for this and the next year.

In addition, we have had a pleasing increase in donations, some of them anonymous and, with some changes to our lease we have been able to let the office out on a day when we do not use it - which will help our income in the coming year. The fete did not happen in 2023 having been rained off on three occasions, but nothing daunted three volunteers took the goods to a Boot Fair, for which we most grateful. This year our Fete happened and was most successful - the expenses appear on miscellaneous on this year's accounts, but the profits (of nearly nine hundred pounds), will appear on next year's as our first income in the new financial year.

Turning to expenses- it is pleasing to see a big reduction in our electricity charges, but there is an increase in our water bill. Having improved our offices last year the maintenance costs were much lower, but the copier costs are significantly higher as we had to replace our old machine, which was owned by us, by a new machine on rental basis. The income from copies decreases every year as most people now have their own printers, but Signpost must have a modern, efficient machine for their own work. Having replaced our computers last year, the expenses for them have been much lower.

It is important to note that whilst it appears at first glance that Signpost is better placed financially than it has ever been, the actual available funds are considerably less.

Without the help of the Grants through Wychavon and the Misses Barrie Trust, we would not have been able to have the administrative services which have greatly enhanced the Charity's efficiency and its ability to further develop in our help and information services to Broadway and the surrounding area.

I am pleased to present the Accounts for your acceptance.

SIGNPOST- BROADWAY

Registered Charity Number 1082114

ACCOUNTS JULY 1st 2023 - JUNE 30th 2024

RECEIPTS	£	PAYMENTS	£
1000 Broadway PC	1,000.00 ✓	782 Insurances	869.09 ✓
105 Donations	1390.00 ✓	704 Phone& broadband	651.23 ✓
Grants	2,000.00 ✓	1555 Electricity	600.02 ✓
785 Relate	885.00 ✓	82 Water	149.56 ✓
285 Com. Worker	0.00 ✓	732 Premises maint.	67.00 ✓
160 Age UK	0.00 ✓	107 Copier- B/W	373.38 ✓
515 Fete	172.26 ✓	0 Wychavon	0.00 ✓
105 Copies	95.00 ✓	279 Cleaner	411.00 ✓
10,000 Admin. Grant	10,200.00 ✓	170 Training	85.00 ✓
Room hire	685.00 ✓	360 Publicity	510.00 ✓
Cleaner	60.00 ✓	96 Misc.	227.13 ✓
Refunds	127.20 ✓	2743 Computers	400.80 ✓
Sum up	0.98 ✓	894 Administration	7496.50 ✓
		office supplies	112.77 ✓
	16,615.44 ✓		11953.48 ✓
Receipts	16,615.44		
Less payments	<u>11,953.48</u>		
Excess Inc/exp	4,661.96 ✓	COIF	
		Balance 1/07/2023	4234.80 ✓
Opening bank balance		Interest	<u>217.85</u> ✓
Current account	14,508.88 ✓	Balance at 30/06/24	4452.65 ✓
Excess inc	<u>4,661.96</u> ✓		
	19,170.84 ✓		
Closing balance : 30/06/2024			
Current account	19170.84		
COIF deposit	<u>4452.65</u>		
	23,623.49 * ✓		
*Balance of restricted funds	7959.50 ✓		
UKSPF	<u>6931.15</u> ✓		
	<u>14890.65</u> ✓		

Accounts examined by

Margaret Deacon CPFA

Date 6.8.24

* In March 2023 Signpost received a grant of £10,000 from Wychavon Recovery Fund to employ a self-employed administrative assistant for up to ten hours a week
In April 2024 Signpost received a grant of £10,200 from UKSPF via Wychavon to be ring-fenced for administration

*Undesignated funds plus COIF

8,732.84 ✓

Election of Officers:

The final duty of the evening is to arrange re-election to the positions of Chair and Treasurer.

Position of Chair: Helen Rushmore

Proposed by: Sue Jones

Seconded by: Pat Wallace

Position of Treasurer: Sylvia Parker

Proposed by: Marilyn Watts

Seconded by: Graham Jelfs

AOB: None

Thank You:

This year our Treasurer, Sue Jones, steps down after 25 years' service which is quite remarkable. We are delighted that she will be continuing as a volunteer. Not everyone realises she was part of the founding group, along with Penny Ingles and others, who set up Signpost back in 1999. She has provided me, as Chair, constant support and guidance in my role which has been greatly appreciated.

In recognition of her dedication, we have arranged a special present which we hope will be formally presented by a VIP before the end of the year. In the meantime, please accept a bouquet of flowers as an interim Thank you.

Our second Thank you goes to Yvonne Bostock for her wonderful two years working as an Administrator. She made the job her own and supported the volunteers in their work. She will be a hard act to follow.

All of our volunteers give their very best and more to Signpost which we are extremely grateful for. So many go above and beyond to help the charity including attending meetings; raising money; providing additional services or doing more than their usual amounts of Rota duty to help out when a member suddenly becomes unavailable. It is this dedication that makes being Chair of Signpost a real honour. A huge Thank you to all of them.

When our members step down from Signpost after years of volunteering, they don't forget us and continue to offer support by helping out at our annual summer fete - Jean Hughes, Sylvia Riley, and Kath Pickering. Thank you.

Also, a huge Thank you to Robin Farnworth for his tireless work in promoting the use of the Defibrillator and CPR training and First Aid training.

Our relationship with Liz, Kevin, Lisa and all the Broadway Parish Council next door is important and appreciated throughout the year so thank you to them too.

Lastly, a big thank you to the URC for allowing us to use their premises for our AGM every year.

End of meeting